



*A Green Solutions Company™*

**Updated: January 1, 2016**

## **Terms and Conditions**

**Ordering:** Office hours are 8:00 AM to 5:00 PM Pacific Standard Time – Monday through Friday.  
Fax: (412) 291-1765 -or- (916) 652-5754      Email: [orders@ezflofertilizing.com](mailto:orders@ezflofertilizing.com)  
Ph: 866-393-5601

**Pricing:** Prices listed are the suggested list prices recommended. Individual distributor pricing is available upon request. Pricing is subject to change without notice. Prices in effect at date of shipment will be the invoice price.

**Minimum Orders:** Orders are subject to a \$50.00 net minimum order. Case quantities may be broken as long as ordering minimum has been met.

**Freight:** All orders are FOB Shipping Point. FOB means that legal title and risk of loss passes on shipment. Claims for lost or damaged goods are the responsibility of the purchaser and its consignee and any claims should be reported to the freight company immediately. In the event of a shortage or missing items, customer must notify EZ-FLO within 7 days of product receipt.

**Returned Merchandise:** Returned merchandise is subject to a 25% restocking charge and must have been ordered within the previous three (3) months. All returned shipments must be returned freight prepaid (please pack carefully to avoid damage) and must be in fully resalable condition, which determination shall remain solely with EZ-FLO. Credit for returned materials will be issued only after returned goods are inspected and accepted. Cash refunds are at the discretion of EZFLO. A returned goods authorization form is required for all returned goods. Returns will not be accepted without a returned goods authorization.

**Warranty:** See our current warranty at <http://ezfloinjection.com/resources/warranty/>  
No other warranty is expressed or implied by EZ-FLO. Buyer assumes all responsibility for safety and use not in accordance with directions. Warranty terms will be supplied via fax or email upon request.

**Factory Address:**  
EZ-FLO  
3640 Cincinnati Ave. #C  
Rocklin, CA 95765  
Phone: (916) 652-7748  
Fax: (916) 652-5754

**Remittance Address:**  
EZ-FLO  
PO Box 1594  
Cranberry Township, PA 16066